

Finance and Resources OSC Action Points

Date of meeting	Action point	Responsible officer	Date action completed	Response
06/09/22	<p>Councillor Tindall also referred to item 8.4. He asked if anyone had evaluated the turnover in Right to Buy properties in recent years to get an idea of how far the policy could be taken. He commented that £1m was on the low side, particularly when we are desperate for housing, and that he felt it was an easy way to mitigate some of the actions taken in the 1980s.</p> <p>F Jump replied she did not have the statistics to hand but was happy to circulate the information.</p>	Fiona Jump		Ongoing.
06/09/22	<p>Councillor Tindall referred to page 61, the percentage of community alarm calls answered within 1 minute, noting that there was no number stating how many alarm calls were made and how far outside a minute they were answered.</p> <p>M Brookes stated that this was not his service and therefore did not come under his area. It was noted that this could be taken to the Housing team to respond to.</p>	Mark Brookes		The question has been referred to the housing team and the response is currently awaited.

06/09/22	<p>Councillor Tindall referred to page 64, noting the number of red across housing benefit claims and that he hoped there was a plan intended to ensure claims are made in a more-timely manner.</p> <p>M Brookes stated that there was a presentation error in terms of statistics as this is not under his remit.</p> <p>F Jump added that the service is looking to ensure they are responding as needed and would seek a response on the point.</p>	Fiona Jump		Ongoing.
06/09/22	<p>Councillor Symington thanked B Hosier for the report and appreciated the response to the recommendation from the Audit Committee. Councillor Symington then referred to page 68 of the report, commenting that non-compliant aspects were listed but no costs were attached.</p> <p>B Hosier agreed that no figures are listed, and any figures included would be contractual, which are published on the website. He confirmed he would come back to members with the value of the contracts, adding that they are only non-compliant from when the contract has expired and that the table lists mitigations for each item.</p>	Ben Hosier	22/9/22	<p>Update sent to Member Support as a separate document.</p> <p>Information circulated to the committee via email by T Angel.</p>